

Luling Independent School District

Stephanie Timms, Chief Financial Officer

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Kencon Ltd.
4823 Whirlwind St.
San Antonio, Texas 78217

Attn: J. Clayton Kennedy

Re: Luling High School Gymnasium

Dear Mr. Kennedy:

Please accept our heartfelt thanks for going far beyond the call of duty and rectifying the fabric duct problem at our gymnasium. Although it has been five years after the installation of the ducts and beyond warranty period, Clayton and Barry answered our call for help, assessed the problem, got all the parties involved in the resolution and ultimately performed the work at their own expense. The job was done well and very quickly to not interfere with the volleyball games scheduled in the gym.

The professionalism exhibited by Kencon's staff as well as the architect, engineer and duct manufacturer have solved the problem and we are very pleased with the results.

We thank every one involved for a rapid response and resolution.

Sincerely,



Stephanie Timms